

Svítání, z.s. Address: Klášterní 870/3, 460 01 Liberec, Czech Republic E-mail: svitani@hipoterapie-kurzy.com

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Appeals Statement

Svítání, z.s. - Academy of Equine Assisted Services is committed to supporting students who wish to appeal decisions related to their courses. Each course offered by the Svítání, z.s. has an individualised process and policy that outlines how appeals are managed and how students are supported throughout the process.

Students are encouraged to refer to the specific appeals process for their course, which provides detailed guidance on:

- The grounds for an appeal.
- The steps involved in submitting an appeal.
- The timeframe for receiving a response.
- The support available during the process.

Svítání, z.s. ensures that all appeals are handled fairly, transparently, and in accordance with the principles of equity and respect. For further assistance or clarification, students may contact the course coordinator or the Svítání, z.s.

Date: 26 January 2025 Created by Věra Lantelme-Faisan and Audrey Darby

Date Reviewed	Reviewed by	Due for review